



EXTENDED ELECTRONICS WARRANTY

KENICK, Inc. (KENICK) offers an Extended Electronics Warranty program feature that creates an additional marketing tool while providing for simple resolution of utility customer equipment damage claims through their residential surge protection program. This Extended Electronics Warranty is similar to a manufacturer connected equipment warranty with one exception.

The Extended Coverage warranty does not require that the surge protector fail for a claim to be considered.

How Extended Coverage works:

1. The utility customer will need to have a utility-provided meter base surge protector installed at their home in order to participate in the Extended Coverage (EC) program.
2. Participation in the EC program can either be designed as a program option or can be established as part of the utility program offering. The monthly recurring fee for this service is less than \$3 depending on coverage levels.
3. A participating utility customer who experiences damage to their appliances or electronic equipment would simply call a toll-free number and complete an Extended Coverage claim form which will require a written statement and repair estimate from an authorized repair facility confirming that the equipment sustained "surge" damage. Once the customer provides paperwork confirming the nature of the damage as "surge related", the claim moves forward for review, processing and payment.
4. KENICK, Inc. (or whoever would be the logical entity to offer this option) will reimburse the customer for the amount of the repair or if not repairable replacement at fair market value up to a maximum of \$750 per event with a lifetime maximum of \$5,000 per residence.
5. This coverage does not require that the surge suppressor fail.

The end result, a win-win-win for the customer, utility and program service provider!

*1025 1st Avenue North
Saint Petersburg, FL 33705*

Kenick Extended Electronics Coverage

KENICK, Inc. warrants to residential customers who purchase Kenick's Extended Electronic Coverage that Kenick's meter-based surge protector will prevent damage to plug-in appliances and electronic equipment from Power Surges (including lightning), as provided below.

"Power Surges" are defined as transitory voltage spikes or impulses (less than a millisecond in duration), or other power transient voltages, and do not include sustained over-voltages. By ordering Extended Electronics Coverage, the customer agrees to these terms. These terms may be changed at any time in Kenick's sole discretion

Extended Coverage applies to only those plug-in electronic devices and appliances, which are not used for home-based businesses or primarily for business purposes, within the home in which the Kenick meter-based surge protector is installed.

1. Kenick, in its sole discretion, will make the determination to pay for, repair, or replace equipment damaged as provided above. If replacement is deemed necessary, Kenick will pay the actual cash value of the damaged equipment, which shall be the replacement cost less applicable depreciation or betterment.
2. Extended Coverage is limited to a maximum per-event payout of seven hundred fifty (\$750) dollars per customer and a maximum lifetime coverage of five thousand (\$5,000) dollars per customer.
3. Extended Coverage may only be purchased within one (1) year of the installation of the Kenick meter-based surge protector. An initial claim thereunder may not be made within the first forty-five (45) days of the Extended Coverage protection.
4. Extended Coverage will remain in effect for a period of ten (15) years from the date of unit installation unless earlier terminated by Kenick and provided the customer makes all payments therefor as set forth on the customer's monthly bill.
5. The minimum term of coverage that a customer may purchase is twelve (12) months. If the customer cancels Extended Coverage at any time after the completion of the initial twelve (12) months, it may not be renewed at a later date.
6. Kenick may, at its option, investigate any or all claims, as appropriate. The customer must provide reasonable access and availability for such investigation. Kenick may deny, in its sole discretion, any claim that Utility reasonably believes is fraudulent or does not result or arise from a Power Surge.

Exclusions / Disclaimer:

- A. Extended Coverage is not available in instances in which the electric meter is not physically attached to the structure on which the Kenick surge protector is installed (e.g., detached garages, farm load center poles or other pedestals).
- B. Extended Coverage is applicable only to plug-in consumer electronic devices and appliances that are located inside the customer's residence; it does not cover electronic devices or appliances that are used for home-based businesses, primarily for business purposes or to equipment outside the dwelling, including but not limited to: invisible fences, HVAC system components, vehicle charging stations or hot tubs.
- C. KENICK MAKES NO OTHER WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, (INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE), OR ARISING OUT OF ANY COURSE OF DEALING OR USAGE OF TRADE.
- D. Notwithstanding anything to the contrary herein, Kenick may terminate Extended Coverage offered to any or all customers at any time. In the event of such termination by Kenick, Extended Coverage shall continue through the last day of the last month that an affected customer has paid for such coverage, and thereafter Kenick shall have no obligations to affected customer(s) relating to Extended Coverage.

In the event of alleged damage to equipment due to a power surge, please call 1-800-XXX-XXXX to request a "Kenick Extended Coverage Claim Form".