

## PRODUCT RETURN POLICY

You may return a product within warranty time frame for testing, repair, and/or replacement. To qualify for a replacement, items must qualify under the Pemco Limited Warranty. Please submit your request using the form provided on our website.

1. Create a Request for RMA by going to <https://www.kenick.com/rma.php>. Please provide accurate information such as name, shipping address and a valid email address.
2. Please provide a detailed description of the reason for returning the product.
3. We will review your request same day or within 24 hours. You can call us at any time to check the status of your request.
4. Please feel free to use our Shipping label to mail your item to us.